

Linda Robledo

Senior Technical Writer

SKILL HIGHLIGHTS

- OpenAPI (Swagger)
- Git
- Postman
- Agile development
- HTML & CSS
- Full-stack development (Node & React)
- Docs-as-code
- Reading most coding languages

EXPERIENCE

Plaid

Documentation Engineer, Consultant

August 2022 - PRESENT

- Technical Editing
 - Revise existing documentation for conciseness and clarity
 - Update OpenAPI specs to version 3.1
- Technical Writing
 - Write tutorials and how-to guides
 - Use Postman to test API endpoints and compile OpenAPI specs
- Docs-as-code
 - Publish documentation using CI/CD pipelines in Github

T-Mobile

Senior Technical Writer

January 2023 - October 2023

- Technical Writing
 - Write tutorials and guides for API and IoT products
- Publish using a static site generator, Markdown and HTML

Technical Writer

October 2022 - January 2023

- Technical Editing
 - Test and revise existing documentation for accuracy
- Documentation Management
 - Communicate with key stakeholders on a fully distributed team

Nexio, Orem UT

Documentation Engineer

March 2017 – June 2018

- Docs-as-code:

- Built and published the company's API documentation using a static-site generator
- Used CI/CD tools, code review and version control to speed up publication process and reduce errors
- Read source code as a reference to write tutorials and OpenAPI specs
- Agile Development:
 - Published documentation weekly
 - Supported multiple agile teams while working as a lone-writer

Junior Full-stack Software Engineer

March 2017 - Apr 2019

- Software Development:
 - Worked on an Agile team to plan and implement software architecture
 - Parsed flat files using Node.js while maintaining data integrity
 - Used AWS tools daily: Lambda, S3, DynamoDB and RDS
 - Participated in weekly release cycles using Bitbucket pipelines

EDUCATION

Brigham Young University, Provo UT - *Mathematics*

December 2015

GPA: 3.11

Relevant classes:

- Intro to Computer Programming (C++)
- Intro to Bayesian Statistics (R)
- Technical Communication